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Michael O'Regan

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MCDERMOTT, WILL & EMERY LLP
Attn: IP Department
227 WEST MONROE STREET
SUITE 4400
CHICAGO, IL 60606-5096

EXAMINER

DANNEMAN, PAUL

ART UNIT

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3627

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PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Office Action Summary	Application No. 10/534,206	Applicant(s) O'REGAN ET AL.	
	Examiner PAUL DANNEMAN	Art Unit 3627	

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

Status

- 1) ☒ Responsive to communication(s) filed on 06 May 2005.
- 2a) ☐ This action is **FINAL**. 2b) ☒ This action is non-final.
- 3) ☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

Disposition of Claims

- 4) ☒ Claim(s) 1-12 is/are pending in the application.
- 4a) Of the above claim(s) _____ is/are withdrawn from consideration.
- 5) ☐ Claim(s) _____ is/are allowed.
- 6) ☒ Claim(s) 1-12 is/are rejected.
- 7) ☐ Claim(s) _____ is/are objected to.
- 8) ☐ Claim(s) _____ are subject to restriction and/or election requirement.

Application Papers

- 9) ☐ The specification is objected to by the Examiner.
- 10) ☒ The drawing(s) filed on 06 May 2005 is/are: a) ☒ accepted or b) ☐ objected to by the Examiner.
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) ☐ The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

Priority under 35 U.S.C. § 119

- 12) ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) ☐ All b) ☐ Some * c) ☐ None of:
1. ☐ Certified copies of the priority documents have been received.
 2. ☐ Certified copies of the priority documents have been received in Application No. _____.
 3. ☐ Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

* See the attached detailed Office action for a list of the certified copies not received.

Attachment(s)

- | | |
|----------------------------------------------------------------------------------------|-------------------------------------------------------------------|
| 1) <input checked="" type="checkbox"/> Notice of References Cited (PTO-892) | 4) <input type="checkbox"/> Interview Summary (PTO-413) |
| 2) <input type="checkbox"/> Notice of Draftsperson's Patent Drawing Review (PTO-948) | Paper No(s)/Mail Date. _____ |
| 3) <input checked="" type="checkbox"/> Information Disclosure Statement(s) (PTO/SB/08) | 5) <input type="checkbox"/> Notice of Informal Patent Application |
| Paper No(s)/Mail Date _____ | 6) <input type="checkbox"/> Other: _____ |

DETAILED ACTION

Status of the Claims

1. This Office Action is in response to Applicant's filing on 6 May 2005.
2. Claims 1-12 are pending and have been examined in this Office Action.

Claim Rejections - 35 USC § 112

3. The following is a quotation of the second paragraph of 35 U.S.C. § 112:

The specification shall conclude with one or more claims particularly pointing out and distinctly claiming the subject matter which the applicant regards as his invention.
4. **Claim 3** is rejected under 35 U.S.C. 112, second paragraph, as being indefinite for failing to particularly point out and distinctly claim the subject matter which applicant regards as the invention. Claim 3 recites ***"wherein the routing criteria is determined independently of parameters uniquely associatble with the specific data transaction"***, but does not specifically disclose how the routing criteria is determined, thereby rendering the claim broad and indefinite. Appropriate correction is required.
5. The following is a quotation of the sixth paragraph of 35 U.S.C. § 112:

An element in a claim for a combination may be expressed as a means or step for performing a specified function without the recital of structure, material, or acts in support thereof, and such claim shall be construed to cover the corresponding structure, material, or acts described in the specification and equivalents thereof.
6. **Claim 12** has ***"means plus function"*** limitations that invoke 35 U.S.C. § 112, sixth paragraph. However the written description fails to disclose the corresponding structure, material, or act of the claimed function. The claim elements disclose the following functions a means for receiving at least one identifier uniquely associatable with a data transaction from the switching center, means for evaluating the data transaction to as to determine a correct tariff rate for that transaction, and means for routing that tariff rate to a billing destination, however the written description fails to sufficiently disclose the structure

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for performing the functions as recited in this claim. See MPEP § 6.08.01(o) and § 2181 and 37 CFR 1.75(d). Appropriate correction is required.

Claim Rejections - 35 USC § 103

7. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negated by the manner in which the invention was made.

8. The factual inquiries set forth in *Graham v. John Deere Co.*, 383 U.S. 1, 148 USPQ 459 (1966), that are applied for establishing a background for determining obviousness under 35 U.S.C. 103(a) are summarized as follows:

1. Determining the scope and contents of the prior art.
2. Ascertaining the differences between the prior art and the claims at issue.
3. Resolving the level of ordinary skill in the pertinent art.
4. Considering objective evidence present in the application indicating obviousness or nonobviousness.

9. **Claims 1-12** are rejected under 35 U.S.C. 103(a) as being unpatentable over Titus et al., US 7,428,510 B2 hereinafter known as Titus and in further view of Countryman et al., US 6,952,575 B1 which is incorporated by reference and hereinafter known as Countryman.

Claim 1:

With regard to the following limitations:

- ***Wherein the mobile telecommunication network incorporates a data switching center,***
- ***The data switching center being adapted to receive data transactions transmitted by a subscriber, and***
- ***Route them to the appropriate destination,***

Titus in at least Fig.1, Fig.2 and Column 1, lines 60-67 discloses a method and apparatus for handling a prepaid messaging service which is comprised of tariffing a short message before transmission where an account database is queried to determine if an account corresponding to an addressed part of the short message has sufficient funds to pay for transmission of the short message and if sufficient funds are available the short message is transmitted. Titus in at least Column 3, lines 18-32 discloses that Countryman discloses an architecture and method for providing prepaid voice call management in an intelligent network where conventionally, wireless and Internet short messaging services have been capable of billing on a postpaid basis.

Countryman in at least Fig.1, Fig.3A and Column 1, lines 9-13 discloses a method, an apparatus and network architecture for management of calls, particularly prepaid calls in a telecommunications intelligent network. Countryman in at least Column 2, lines 23-37 discloses an invention for managing a call between an originator and a destination in a telecommunications network. Countryman further discloses that the present invention is comprised of the steps of receiving a call initiation from the originator, determining a service type associated with the call, routing the call handle of the call to a service control point if the service type is a first service type, e.g., a prepaid service type, the service control point having a database of profiles of the plurality of subscribers of the telecommunications network, exchanging at least one message between the service control point and a service switching point to establish a communication link between the originator and the destination.

Countryman in at least Column 2, lines 50-61 further discloses that the establishment of the communication link is based on account balance information of the plurality of subscribers stored in the database.

Therefore, it would have been obvious, at the time of the invention, to one of ordinary skill to combine the well known elements of Titus regarding prepaid messaging service with the equally well known elements of Countryman regarding determining the service type associated with post-paid and pre-paid calls with the motivation to insure that subscribers/clients are properly billed for the usage of each of the various service types.

- ***Receiving service detail records of a specific data transaction transmitted by or to a subscriber containing unique indicia associated with the subscriber,***
- ***Associating the retrieved unique indicia with one or more records previously stored in a subscriber database so as to establishing routing criteria for the specific subscriber,***
- ***Effecting the calculation of a tariff for the data transaction, and***
- ***Routing the tariff to one or more billing destinations based on the routing criteria.***

Titus does not specifically disclose the use of unique indicia associated with the subscriber per se, however in at least Column 3, lines 33-41 discloses that real-time billing can be implemented for the delivery of short messages, allowing the prepayment of short message services. The real-time billing can debit subscriber balances for service usage and can suspend short messaging services for a particular subscriber when the subscriber's account balance is depleted. Titus in at least Column 2, lines 49-57 further discloses that short messages may be tariffed based on the substance (size of, etc.) of the short message being transferred.

Titus in at least Column 4, lines 22-27 further discloses that the prepaid short messaging server 200 comprises a prepaid short messaging account database 110, a prepaid short messaging service application 100, and a prepaid short messaging service rating engine (i.e. prepaid tariff engine) 150.

Titus in at least Column 4, lines 41-50 discloses that the prepaid short messaging service supports service provider creation of subscriber classes of service that define and uniquely identify subscriber rate and/or tariffing plans used to apply real-time billing charges for sending or receiving messages

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Titus in at least Fig.1, Column 4, lines 59-67 and Column 5, lines 1-42 discloses the SMSC application 120 receiving an (SMSC-MO) mobile originated small message service from Mobile A and destined for Mobiles B & C (104, 106) and a Desktop Chat client (190) which are non-prepaid accounts. The SMSC validates the identify of Mobile A 102, then queries the prepaid short messaging account database 110 to determine if sufficient balance exists to deliver the message originated by Mobile A. The prepaid messaging service 100 invokes the prepaid tariff engine 150 to determine the appropriate message billing based upon, including but not limited to, the following exemplary criteria: Flat rate per message, message count (e.g., 10 messages @ \$5.00), character count (e.g., \$0.01/character), Time of Day, Day of Week (i.e. peak & non-peak hours), and/or mobile location (i.e. network point code). Mobile A's account is then debited based upon the billing rate as computer by the prepaid tariff engine 150 and the message is delivered to Mobile B & C and the Desktop Chat client.

Claim 2:

With regard to the limitation:

- ***Wherein the routing criteria is determined based on the parameters uniquely associated with the specific data transaction.***

Titus in at least Colum 5, lines 21-28 discloses a prepaid messaging service 100 invokes the prepaid tariff engine 150 to determine the appropriate message billing based upon, including but not limited to, the following exemplary criteria: Flat rate per message, message count (e.g., 10 messages @ \$5.00), character count (e.g., \$0.01/character), Time of Day, Day of Week (i.e. peak & non-peak hours), and/or mobile location (i.e. network point code).

Claim 3:

With regard to the limitation:

- ***Wherein the routing criteria is determined independently of parameters uniquely associated with the specific data transaction.***

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Titus in at least Column 2, lines 40-47 discloses that voice telephone calls are conventionally billed or tarified based on a length of the telephone call.

Titus in at least Column 5, lines 21-28 discloses a message being billed using a flat rate per message.

Claims 4 and 5:

With regard to the limitations:

- ***Wherein the one or more billing destinations are selected from the following:***
- ***An account uniquely associatable with the subscriber, updatable by the subscriber, and reference-able by the subscriber database and/or interfaced with another component of the mobile network.***
- ***Wherein the account is updatable upon the transmission of a data transaction by the subscriber within the telecommunication network.***

Titus in at least Column 2, lines 40-47 discloses that voice telephone calls are conventionally billed or tarified based on a length of the telephone call.

Titus in at least Column 5, lines 21-28 discloses a prepaid messaging service 100 invokes the prepaid tariff engine 150 to determine the appropriate message billing based upon, including but not limited to, the following exemplary criteria: Flat rate per message, message count (e.g., 10 messages @ \$5.00), character count (e.g., \$0.01/character), Time of Day, Day of Week (i.e. peak & non-peak hours), and/or mobile location (i.e. network point code). The subscriber's account is subsequently billed.

Claim 6:

With regard to the limitation:

- ***Wherein the routing of the tariff is effected in the same time frame as the transmission of the data transaction.***

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Titus in at least Fig.1, Column 4, lines 59-67 and Column 5, lines 1-42 discloses the SMSC application 120 receiving an (SMSC-MO) mobile originated small message service from Mobile A and destined for Mobiles B & C (104, 106) and a Desktop Chat client (190) which are non-prepaid accounts. The SMSC validates the identify of Mobile A 102, then queries the prepaid short messaging account database 110 to determine if sufficient balance exists to deliver the message originated by Mobile A. The prepaid messaging service 100 invokes the prepaid tariff engine 150 to determine the appropriate message billing based upon, including but not limited to, the following exemplary criteria: Flat rate per message, message count (e.g., 10 messages @ \$5.00), character count (e.g., \$0.01/character), Time of Day, Day of Week (i.e. peak & non-peak hours), and/or mobile location (i.e. network point code). Mobile A's account is then debited based upon the billing rate as computer by the prepaid tariff engine 150 and the message is delivered to Mobile B & C and the Desktop Chat client.

Claim 7:

With regard to the limitation of any one of Claims 1 to 5:

- ***Wherein the routing of the tariff is delayed for a predetermined time period so as to enable the grouping of multiple tariffs for subsequent routing to a billing destination.***

Titus/Countryman do not specifically disclose the limitation above per se, however Titus in at least Column 5, lines 64-67 and Column 6, lines 1-2 discloses that the prepaid short messaging service 100 interfaces with a Short Message Service Center 120 and/or Web servers 140, 170 to buffer subscriber messages for a variable period of time and informs subscribers of pending messages. The application preferably suspends the subscriber service until their account balance has been sufficiently replenished. Titus in at least Column 7, lines 60-62 discloses that the present invention may accumulate and transmit short messages during non-peak or otherwise desirable times to reduce costs. Therefore, it would have obvious at the time of the invention, to one of ordinary skill to modify Titus' ability to accumulate and transmit short messages at an

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opportune time with the ability to accumulate tariffs over a pre-determined time period before routing to a billing destination with the motivation to minimize the amount of traffic due to the billing activity.

Claim 8:

With regard to the limitation:

- ***Wherein the one or more billing destinations are adapted to enable communication between the billing destinations to allow one billing destination to update another billing destination.***

Titus does not specifically disclose the limitation above per se, however Titus in at least Column 3, lines 49-53 discloses that the prepaid short messaging service can be implemented as a stand-alone service, or may be bundled with other applications, e.g., with a prepaid voice telephone call wireless application.

Countryman in at least Fig.1, Fig.2 and Column 8, lines 34-42 discloses in step 216, the prepaid service logic 107 may optionally initiate a transmission of a message indicating the updated balance information to either the originator 101 or an optional IP/SN 111, which in turn forwards the information to the originator 101. Countryman in at least Fig. 3A, Fig. 3B, Fig.4 and Column 9, lines 41-50 further discloses in step 410, the service logic 307 may initiate a transmission of a message indicating the updated balance information to either the subscriber/destination 301 or an optional IP/SN 310, which in turn forwards the information to the subscriber destination 301.

Therefore, it would have been obvious, at the time of the invention, to one of ordinary skill to combine the well known elements of Titus regarding prepaid messaging service with the equally well known elements of Countryman regarding determining the party responsible for the billing and forwarding the billing data to the proper billing destination to insure that responsible subscribers/clients are properly billed and properly informed regarding billing events affecting their account(s).

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Claim 9:

With regard to the limitations:

- ***Method to determine a correct transaction tariff value for the specific data transaction, comprising the steps of:***
- ***Receiving a message identifier from at least one messaging platform, the message identifier being associated with a specific data transaction being routed through the messaging platform and having at least one unique identifier associated with the subscriber to the telecommunication network,***
- ***Comparing the at least one identifier to determine a correct transaction tariff value for the data transaction,***
- ***Routing the tariff value determined to one or more tariff destinations, based on the at least one identifier, and***
- ***Wherein the determination of the correct tariff value is effected in a multi-step process.***

Titus does not specifically disclose the use of unique indicia associated with the subscriber or the use of a multi-step process for determining the correct tariff value per se; however in at least Column 3, lines 33-41 discloses that real-time billing can be implemented for the delivery of short messages, allowing the prepayment of short message services. The real-time billing can debit subscriber balances for service usage and can suspend short messaging services for a particular subscriber when the subscriber's account balance is depleted. Titus in at least Column 2, lines 49-57 further discloses that short messages may be tarified based on the substance (size of, etc.) of the short message being transferred.

Titus in at least Column 4, lines 22-27 further discloses that the prepaid short messaging server 200 comprises a prepaid short messaging account database 110, a prepaid short messaging service application 100, and a prepaid short messaging service rating engine (i.e. prepaid tariff engine) 150.

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Titus in at least Column 4, lines 41-50 discloses that the prepaid short messaging service supports service provider creation of subscriber classes of service that define and uniquely identify subscriber rate and/or tariffing plans used to apply real-time billing charges for sending or receiving messages

Titus in at least Fig.1, Column 4, lines 59-67 and Column 5, lines 1-42 discloses the SMSC application 120 receiving an (SMSC-MO) mobile originated small message service from Mobile A and destined for Mobiles B & C (104, 106) and a Desktop Chat client (190) which are non-prepaid accounts. The SMSC validates the identify of Mobile A 102, then queries the prepaid short messaging account database 110 to determine if sufficient balance exists to deliver the message originated by Mobile A. The prepaid messaging service 100 invokes the prepaid tariff engine 150 to determine the appropriate message billing based upon, including but not limited to, the following exemplary criteria: Flat rate per message, message count (e.g., 10 messages @ \$5.00), character count (e.g., \$0.01/character), Time of Day, Day of Week (i.e. peak & non-peak hours), and/or mobile location (i.e. network point code). Mobile A's account is then debited based upon the billing rate as computer by the prepaid tariff engine 150 and the message is delivered to Mobile B & C and the Desktop Chat client.

Countryman however discloses a multi-step process for determining the correct tariff.

Countryman in at least Fig.1, Fig.3A and Column 1, lines 9-13 discloses a method, an apparatus and network architecture for management of calls, particularly prepaid calls in a telecommunications intelligent network. Countryman in at least Column 2, lines 23-37 discloses an invention for managing a call between an originator and a destination in a telecommunications network. Countryman further discloses that the present invention is comprised of the steps of receiving a call initiation from the originator, determining a service type associated with the call, routing the call handle of the call to a service control point if the service type is a first service type, e.g., a prepaid service type, the service control point having a database of profiles of the plurality of subscribers of the telecommunications network, exchanging at least one message between the

service control point and a service switching point to establish a communication link between the originator and the destination.

Countryman in at least Column 2, lines 50-61 further discloses that the establishment of the communication link is based on account balance information of the plurality of subscribers stored in the database.

Therefore, it would have been obvious, at the time of the invention to modify the Titus/Countryman combination to use a message identifier to identify the type of message and the applicable tariff and to use a unique identifier/indicia to associate the message with the subscriber with the motivation to insure that a subscriber was properly billed for usage of the telecommunication network and related services.

Claim 10:

With regard to the limitations:

- ***Applying a set of pre-configurable rules to rating parameters uniquely identifiable with the specific data transaction so as to determine a rating criteria for that data transaction, and***
- ***Comparing the rating criteria to a plurality of pricing criterion to evaluate the correct pricing criteria for that rating criteria, the correct pricing criteria providing the correct tariff value.***

Titus in at least Column 4, lines 41-50 discloses that the prepaid short messaging service supports service provider creation of subscriber classes of service that define and uniquely identify subscriber rate and/or tariffing plans used to apply real-time billing charges for sending or receiving messages.

Titus in at least Fig.1, Column 4, lines 59-67 and Column 5, lines 1-42 discloses the SMSC application 120 receiving a (SMSC-MO) mobile originated small message service from Mobile A and destined for Mobiles B & C (104, 106) and a Desktop Chat client (190) which are non-prepaid accounts. The SMSC validates the identify of Mobile A 102, then queries the prepaid short

messaging account database 110 to determine if sufficient balance exists to deliver the message originated by Mobile A. The prepaid messaging service 100 invokes the prepaid tariff engine 150 to determine the appropriate message billing based upon, including but not limited to, the following exemplary criteria: Flat rate per message, message count (e.g., 10 messages @ \$5.00), character count (e.g., \$0.01/character), Time of Day, Day of Week (i.e. peak & non-peak hours), and/or mobile location (i.e. network point code). Mobile A's account is then debited based upon the billing rate as computer by the prepaid tariff engine 150 and the message is delivered to Mobile B & C and the Desktop Chat client.

Claim 11:

With regard to the limitation:

- ***Wherein the correct tariff value may be further modified by at least one price modifier, the at least one price modifier being definable by a set of rules uniquely associatable with the subscriber, and wherein the modified tariff value is the correct tariff value.***

Titus in at least Column 4, lines 41-50 discloses that the prepaid short messaging service supports service provider creation of subscriber classes of service that define and uniquely identify subscriber rate and/or tariffing plans used to apply real-time billing charges for sending or receiving messages.

Claim 12:

With regard to the limitations:

- ***A billing and routing module comprising:***
- ***Means for receiving at least one identifier uniquely associatable with a data transaction from the data switching centre,***
- ***Means for evaluating the data transaction to as to determine a correct tariff rate for that transaction,***

- ***Means for routing that tariff rate to a billing destination, and wherein the billing destination is selected from a plurality of configurable billing destination, at least one of which is not co-resident with the module.***

Titus does not specifically disclose the use of identifier/unique indicia associated with the subscriber per se, however in at least Column 3, lines 33-41 discloses that real-time billing can be implemented for the delivery of short messages, allowing the prepayment of short message services. The real-time billing can debit subscriber balances for service usage and can suspend short messaging services for a particular subscriber when the subscriber's account balance is depleted. Titus in at least Column 2, lines 49-57 further discloses that short messages may be tariffed based on the substance (size of, etc.) of the short message being transferred.

Titus in at least Column 4, lines 22-27 further discloses that the prepaid short messaging server 200 comprises a prepaid short messaging account database 110, a prepaid short messaging service application 100, and a prepaid short messaging service rating engine (i.e. prepaid tariff engine) 150.

Titus in at least Column 4, lines 41-50 discloses that the prepaid short messaging service supports service provider creation of subscriber classes of service that define and uniquely identify subscriber rate and/or tariffing plans used to apply real-time billing charges for sending or receiving messages

Titus in at least Fig.1, Column 4, lines 59-67 and Column 5, lines 1-42 discloses the SMSC application 120 receiving an SMSC mobile originated from Mobile A and destined for Mobiles B & C (104, 106) and a Desktop Chat client (190) which are non-prepaid accounts. The SMSC validates the identify of Mobile A 102, then queries the prepaid short messaging account database 110 to determine if sufficient balance exists to deliver the message originated by Mobile A. The prepaid messaging service 100 invokes the prepaid tariff engine 150 to determine the appropriate message billing based upon, including but not limited to, the following exemplary criteria: Flat rate per message, message count (e.g., 10 messages @ \$5.00), character count (e.g., \$0.01/character), Time of Day, Day of Week (i.e. peak & non-peak hours), and/or mobile

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location (i.e. network point code). Mobile A's account is then debited based upon the billing rate as computer by the prepaid tariff engine 150 and the message is delivered to Mobile B & C and the Desktop Chat client.

Conclusion

10. Any inquiry concerning this communication or earlier communications from the examiner should be directed to PAUL DANNEMAN whose telephone number is (571)270-1863. The examiner can normally be reached on Mon.-Thurs. 6AM-5PM Fri. off.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Florian Zeender can be reached on 571-272-6790. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Paul Danneman/

Examiner, Art Unit 3627

9 November 2009

/F. Ryan Zeender/

Supervisory Patent Examiner, Art Unit 3627